BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 11th day of June 2018 In C. G. No: 298/ 2017-18/Tirupati Circle

Present

Sri. A. Jagadeesh Chandra Rao

Sri. A. Sreenivasulu Reddy

Sri. D. Subba Rao

Sri. Dr. R. Surendra Kumar

Chairperson

Member (Finance)

Member (Technical)

Independent Member

Between

Smt. B. Jyotsna, 1/19. APIIC Industrial Area, Gajulamandyam, Renigunta, Chittoor - Dist Complainant

AND

1. Assistant Accounts Officer/ERO/Tirupati

2. Assistant Engineer/O/Renigunta Rural

3. Assistant Divisional Engineer/O/Renigunta OSD

4. Divisional Engineer/O/Tirupati Rural

Respondents

<u>ORDER</u>

- 1. The case of the complainant is that respondents issued a notice for short billing for service connection No.5535203001222. for Rs.1,24,381/- Dt: 17.04.2015 after three years and the demand is to be set aside.
- 2. Respondents No.3 and 4 filed written submissions sating that on 15.4.2015 ADE/DPE/Tirupati inspected the service No. 5535203001222 and observed that meter got stuck up from 11/2014 to 02/2015 and average units not recorded for 02/2015 and recommended for short billing. Accordingly a notice was issued dt:17.04.2015 to pay Rs.1,24,381.98. Complainant made representations on 01.3.2017 and 15.06.2017 for extension of time. Meanwhile she approached this Forum
- 3. The point for determination is whether the complainant is liable to pay Rs.1,24,381.98/for short billing?

The account copy of the service connection of the consumer shows that the status of the meter as '02' which means that meter was stuck up. The units calculated by the assessing officer is 19284 for the period from 14.11.2014 to 15.02.2015 and the total amount assessed is Rs.1,24,381.48.

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In view of Clause 7.5.1.4.1 of General Terms and Conditions of Supply whenever the meter was shown as '02' status the Licensee is entitled to collect electricity charges basing on the consumption of preceding consecutive three months. The assessing officer has rightly assessed the consumption during meter stuckup period as per the above provision. Complainant has not placed any material that the units assessed for the stuck up period is wrong. The first notice in writing appears to have been issued to the complainant as per the written submissions filed by the Respondent No.3 is on 01.03.2017. Since assessment notice was issued for 3 months at a time that too after two years, complainant can be given an opportunity to pay the bill in installments.

- 4. In the result there are no merits in the complaint. Hence dismissed however the complainant is permitted to pay the short assessment bill amount of Rs. 1,24,381.48 in four equal installments.
- 5. Accordingly the case is dismissed.

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, and Flat No: 401,4thFloor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063, within 30 days from the date of receipt of this order.

This order is passed on this, the 11th day of June 2018.

Sd/-

Sd/-

Sd/-

Sd/

Member (Finance)

Member (Technical)

Independent Member

Chairperson

Forwarded By Orders

- Bame

Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter. Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063. Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad-500 004.

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